

Next-Generation Visitor Management System (VMS) For Enterprises



In the world of business, first impressions are powerful. First impressions set the tone for future relationships, reflect organizational values, and have the potential to facilitate favorable outcomes. At the same time, managing visitor identity for security purposes is very important to protect people, assets and things. Marrying the awesome 'first impression' with swift security processing sometimes can become a challenging task. Vector Flow's Next-Generation Visitor Management System (VMS) improves the 'first impression' experience for all who visit a workplace with a solution built upon principals of efficiency, consistency, security, and safety. Think of Next-Generation VMS as your first impression secret weapon.

Vector Flow's VMS system is a comprehensive visitor management solution with an easy-to-use application that provides organizations with the capability to manage visitors with provisions for touchless & secure check-in, watch list verifications, badge printing, health screenings, notifications, and more. Not only does it offer organizations complete control of visitor policies, visiting schedules, and granted access, but also reduces the amount of time visitors and potential clients spend waiting to check-in. The result is a more healthful, secure workplace wherein guests and visitors are seen quickly, and the administrative burden is greatly reduced.

Vector Flow's advanced, intelligent Next-Generation VMS solution is mobile-enabled, supports multiple self-service kiosks features, and ensures that all visitors are properly vetted before entering secured facilities and areas. This allows organizations the flexibility to control the environment, set up policies and procedures as environments change, track visitors through a facility, and allow pre-approved visitors to instantly check-in with an issued visitor QR code.

Vector Flow provides a robust, integrated platform for your existing electronic business systems that supports HR, IT/Directory, and access control systems, directly implementing best practices and providing the highest level of workplace safety. The Next-Generation VMS tracks visitors across multiple facilities, locations, offices, and areas to ensure people are in the right location and have the proper credentials.

Key Features of Vector Flow's Next-Generation VMS

Swift, Touchless Check-in Process

Visitors can experience a completely touchless experience by scanning a QR code on their mobile phones or at a kiosk. Upon scanning, within a few seconds, Vector Flow's Next-Generation VMS verifies the visitor's documents (including COVID/health screening information), checks any integrated watch list, and looks for possible restrictions. Once cleared, the visitor receives directions to the exact location of their host, or the host can retrieve their visitor upon notification.

Scheduled or Walk-In Visits

Hosts can create scheduled visits for the people visiting them and predetermine their accesses and schedule. The system can even create visitor recommendations based on past visit details. Visitors have the option to see their visit details on their mobile phone via the visitor portal and can opt to fill the pre-requisite details before their visit. Visitors can also choose to walk into the facility and ask for a visit. Based on the preferences set by the host or current visitor schedule, a visit can be automatically approved or denied.

Portal for Hosts/Visitors

Using the portal, hosts can add details about clients, partners, friends, and family who are allowed visitation, the maximum number of visitors permitted at one time, visitors who should be denied, and can enable or disable permissions for walk-in visitors, among many other settings. Visitors can also access the portal to schedule a visit, complete pre-visit formalities such as COVID/health screening questionnaires, and upload ID photos and other requested documents. This helps visitors gain fast, easy, and approved access.



Notifications & Alerts

Notifications are received by hosts and visitors for different activities carried out before and during each visit. Notification prompts, receivers, and templates can be configured in Vector Flow's app to suit organizational needs. Visitors receive notifications whenever visits are created along with safety instructions before arrival. Hosts also receive notifications whenever a walk-in visit occurs with the ability to send notifications directly to visitors from the application. Alerts can also be created based on configured conditions such as a visitor reaching the maximum allowable number of visits or if a visitor is identified on a watchlist.

Integrations

For ease of deployment, Vector Flow's Next-Generation VMS is designed to seamlessly integrate with leading physical access control systems (PACS), HR, SSO, outlook, google calendar, Active Directory, LDAP, Guest Wi-Fi, etc. Vector Flow's out-of-the-box integration with multiple other security, business, and vendor/contractor systems makes it easy to deploy. The Next-Generation VMS can receive information from different systems to process visitor management information quickly and easily and can also store or send data to authorized databases.



Pre-Screening and Contact Tracing

Vector Flow's Next-Generation VMS enables enterprises to maintain safe and secure premises by scanning every visitor for a COVID-19 health check before they check-in. The system provides administration with a unique view to keep a track of symptomatic visitors and enables them to notify any staff or visitor who might have encountered the infected individual.

Watchlist Check

The system sends alerts whenever any visitor matching a watchlist identity is detected. Administrators have the capability to allow or deny the visit for flagged visitors based on predetermined settings. This also allows for the quick identification of known VIPs who may require even higher levels of customer service and attention.

Flexibility via Self Configuration

Using the Design Studio, administration can configure actions based on different conditions. The Design Studio allows the user to define automated actions to be performed for required scenarios. There is no need to engage IT or a software developer to make an approved change; the Design Studio allows the user to make the necessary changes in real-time, providing less dependency on the developer and a low cost of ownership.

Access Control & ID Badge Printing

Vector Flow's systems provide access to visitors based on the visitor type, patient/host's location, and required accesses for each visitor. Administrators can suspend or terminate badges—either for a specific period or permanently—whenever the need arises. The system also has out-of-the-box capabilities so that organizations can configure their own visitor badges. Badges can be printed remotely, on-site, or even at kiosks, which decreases wait times at the reception desk.

Real-Time Dashboards and Reporting

Vector Flow's Next-Generation VMS delivers useful, real-time reporting for administration and security team users, including the status of each visitor and information on sites and visits scheduled.

Reports include:

- View of checked-in and checked out visitors, scheduled visits, visits scheduled but not checked in, VIP visitors, watchlist hit visitors
- Visitors by site, peak hours, peak day, etc.
- Insights based on the data collected of the visits and the visitors

Miscellaneous Other Functions

- Capture & store NDAs and other documents
- Notifications: email, SMS, etc.
- On-prem, on-cloud, or hybrid deployment
- Mobile kiosks (like iPad) integration seamlessly
- VIP visitor processing

Contact us to learn more about how Vector Flow's Next-Generation VMS can help you manage visitors, guests, and vendors more effectively and systematically without chaos.